

PS4™



TURTLE BEACH®

# ELITE PRO

A.M.P. FOR PLAYSTATION® 4\*

## USER GUIDE



*\*For use with the Elite Pro Headset Only*

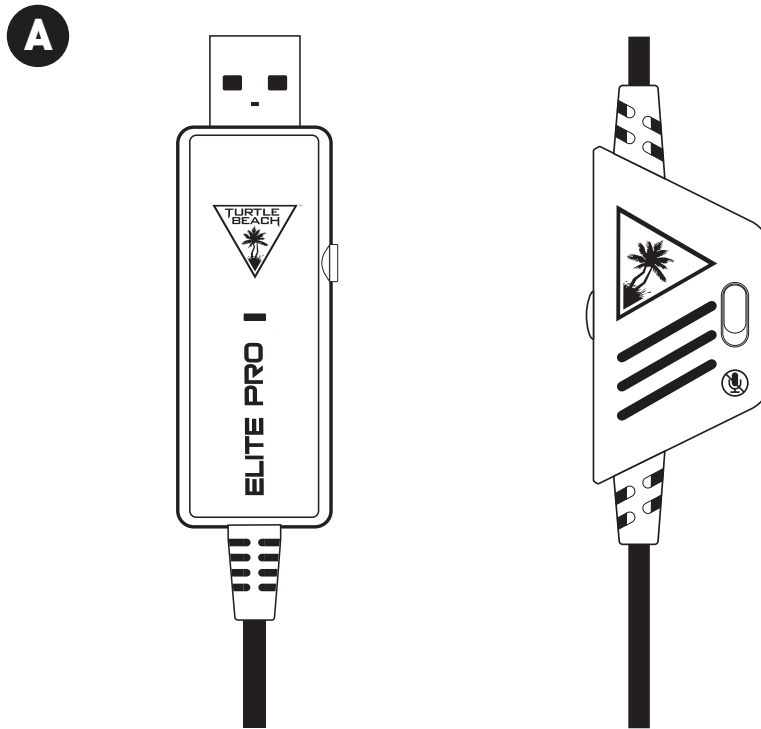


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## ELITE PRO A.M.P.\*



Elite Pro A.M.P.

**Elite Pro A.M.P. for PlayStation®4** – For even more powerful audio, plus Mic Monitoring.

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### Elite Pro A.M.P. Features



**Amplified Audio-** The Elite Pro A.M.P. amplifies the audio coming from the PS4™ for a fuller, more enjoyable sound.



**Mic Monitoring-** Hear yourself in the headset to prevent shouting. Adjusting the Master Volume control on the in-line affects this level.

**\*Elite Pro A.M.P. (Requires the Elite Pro Headset)**

**Video demonstrations at**  
[turtlebeach.com/eliteproamp](https://turtlebeach.com/eliteproamp)

**Any questions?**  
[turtlebeach.com/support](https://turtlebeach.com/support)

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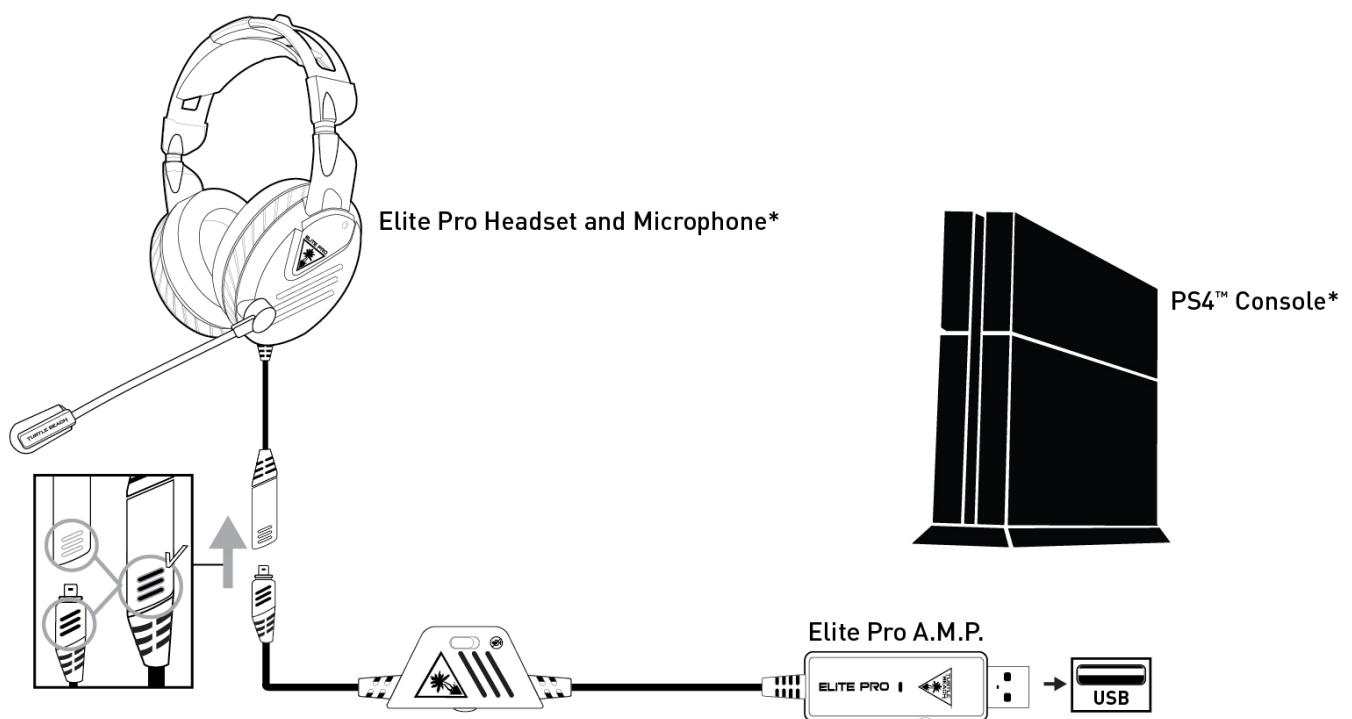
# Elite Pro A.M.P.

## PS4™ Setup

The Elite Pro A.M.P. is designed for use with the Elite Pro Headset. First remove the Elite Pro 1.3m Audio Cable from the Elite Pro Headset (if connected).

**When disconnecting this cable, hold onto the thicker plug section; do not pull using the cable itself.**

Connect the Elite Pro A.M.P. to the short cable hanging from the Left Earcup of the Elite Pro Headset. Once fully inserted, the orange stripes on the Elite Pro A.M.P. Cable should be visible through the corresponding slots on the connector.



*\*Sold Separately*

1. Go to Settings >> Devices >> Audio Devices
2. Select USB Device for Input & Output Device
3. Set Output to Headphones to All Audio
4. Set Volume Control (Headphones) level to maximum
5. Select Adjust Microphone Level and follow the on-screen instructions to calibrate your microphone

**PS3™ Note:** Using your Elite Pro A.M.P. on PlayStation® 3 requires an additional RCA splitter cable. Please contact our Support Team for more information: <http://support.turtlebeach.com>

# Troubleshooting Tips

## Elite Pro A.M.P.

Issue	Solution
Microphone Problems	<ol style="list-style-type: none"><li>1. In order to use the Microphone through the Elite Pro A.M.P., the device must be selected as the Input/Output Device in the PS3/PS4 Settings.</li><li>2. Both the PS3/PS4 have an "Adjust Microphone Level" screen, when on this screen all speech will be played back to you on a short delay. Use this screen to confirm that your Microphone is functioning normally.</li></ol>
No PS3™ Game Audio	In order to use your Elite Pro on PS3™, an RCA Splitter Cable is required. Contact our Support Team for more information at <a href="http://www.turtlebeach.com/contact-support">http://www.turtlebeach.com/contact-support</a>
Mic Monitor Level	The Microphone Monitor Level is adjusted directly by the Master Volume Control on the In-Line control. This ensures that your Microphone Level is always heard over the Game/Chat Audio playing through your headphones.
Low PS4™ Volume	Make sure that PS4™ Audio Settings are properly configured. Refer to <b>PS4™ Setup</b> .

If your issue is not resolved by these steps, please visit:  
[turtlebeach.com/elitepro](http://turtlebeach.com/elitepro) or [turtlebeach.com/support](http://turtlebeach.com/support)

# Regulatory Compliance Statements for the Elite Pro AMP for Playstation 4®

## Federal Communications Commission (FCC) Compliance Notices

### Class B Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Canadian ICES Statements

#### Canadian Department of Communications Radio Interference Regulations

This digital apparatus does not exceed the Class B limits for radio-noise emissions from a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications. This Class B digital apparatus complies with Canadian ICES-003.

#### Règlement sur le brouillage radioélectrique du ministère des Communications

Cet appareil numérique respecte les limites de bruits radioélectriques visant les appareils numériques de classe B prescrites dans le Règlement sur le brouillage radioélectrique du ministère des Communications du Canada. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada.

# European Union and European Fair Trade Association (EFTA) Regulatory Compliance

## Declaration of Conformity

Marking by this symbol:



Indicates compliance with the Essential Requirements of the EMC Directive of the European Union (2004/108/EC). This equipment meets the following conformance standards:

**Safety:** EN 60950-1: 2006 + A11: 2009 + A1: 2010 + A12: 2011 (T-Mark License).  
IEC 60950-1: 2005 (2nd Edition) + Am 1: 2009 (CB Scheme Report/Certificate),  
EN 50332-1: 2000, EN50332-2: 2003, EN 71-3: 2013.

Also Licensed for Standards:

UL 60950-1: 2007 R12.11, CAN/CSA-C22.2 No. 60950-1-07 + A1: 2011

Additional licenses issued for specific countries available on request

**Emissions:** EN 55022: 2010, CISPR 22: 2008

**Immunity:** EN 55024: 2010, CISPR 24: 2010  
EN 61000-4-2: (2009), EN 61000-4-3: (2010), EN 61000-4-8: (2010)

The products are licensed, as required, for additional country specific standards for the International Marketplace.  
Additional issued licenses available upon request.

**Environmental:** Low Voltage Directive 2006/95/EC, RoHS 2011/65/EU,  
REACH 2006/1907/EC, WEEE 2012/19/EU, Packaging 94/62/EC,  
Toys Safety Directive 2009/48/EC

### Warning!

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take appropriate measures.

### Achtung!

Dieses ist ein Gerät der Funkstörgrenzwertklasse B. In Wohnbereichen können bei Betrieb dieses Gerätes Rundfunkstörungen auftreten, in welchen Fällen der Benutzer für entsprechende Gegenmaßnahmen verantwortlich ist.

### Attention!

Ceci est un produit de Classe B. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.



This symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

Please visit the following URL for a complete copy of the declaration of conformity:

<http://www.turtlebeach.com/homologation>

# LIMITED ONE YEAR WARRANTY FOR TURTLE BEACH PRODUCTS:

Voyetra Turtle Beach, Inc. ("VTB") warrants to the original end-user purchaser ("Purchaser") that the retail Turtle Beach hardware product herein ("Product") will be free of defects in materials and workmanship for a period of one year from the date of purchase by the Purchaser ("Warranty Period"). Any Extended Warranty or Service Plans purchased through a Retail store are not honored by VTB. The Warranty refers to the repair/replacement of a defective product during this period and not a refund.

This limited warranty is extended only to the original Purchaser of a new product, which was not sold "AS IS". It is not transferable or assignable to any subsequent purchaser. This limited warranty is applicable only in the country or territory where the Product was purchased from an authorized VTB retailer and does not apply to a Product that has been purchased as used or refurbished or was included as part of a non-VTB product.

## WARRANTY SERVICE:

In the USA and CANADA Warranty Service is provided by our Turtle Beach USA offices and in all other Countries it is provided by our local International Distributors when available. Refurbished/Recertified products are sold on an AS IS basis with a 90-day Warranty or less in accordance with each vendor's policy.

VTB does not warrant uninterrupted or error-free operation of the Product and is under no obligation to support the Product for all computer operating systems or future versions of such operating systems.

If a defect should occur during the Warranty Period, Purchaser must contact VTB to obtain a Return Merchandise Authorization ("RMA") number on the basis of the dated purchase receipt. Purchaser will be responsible for shipping costs incurred in returning the defective Product to an authorized VTB service center, or to the repair facility located at VTB's corporate headquarters. VTB will not be responsible for other products or accessories included with the defective Product sent to VTB. The RMA number must be clearly indicated on the outside of the package. Packages without an RMA number will be refused by VTB or its representatives and returned to sender at the sender's expense.

In the event of a defect, Purchaser's sole and exclusive remedy, and VTB's sole liability, is expressly limited to the correction of the defect by adjustment, repair, or replacement of the Product at VTB's sole option and expense. VTB owns all Products it has replaced and all parts removed from repaired Products. VTB uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If VTB repairs or replaces a product, the original Warranty Period is not extended, however, VTB warrants that repaired or replacement parts will be free from defects in material and workmanship for a period of thirty (30) days from the date of repair or replacement, or for the remainder of the Warranty Period, whichever is greater.

This warranty does not apply to any Product that has had its serial number altered, removed or defaced, or any Product damage caused by shipping, improper storage, accident, problems with electrical power, abuse, misuse, neglect, ordinary wear, acts of God (e.g. flood), failure to follow directions, improper maintenance, use not in accordance with product instructions, unauthorized modification or service of the Product or damage resulting from the use of the Product with hardware, software or other products not provided by or specifically recommended by VTB.

## NOTES:

- Replacement Parts and accessories that are subject to "wear and tear" such as earpads, mic foam covers, talkback cables, etc. have a three (3) month Warranty.
- Replacement Parts for Discontinued Products are sold on an AS IS basis, they are not supported and come with a 30 day Warranty.

THIS LIMITED WARRANTY IS PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, VTB HEREBY DISCLAIMS THE APPLICABILITY OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE FOR THE PRODUCT. IF SUCH A DISCLAIMER IS PROHIBITED BY APPLICABLE LAW, THE IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY.

IN NO EVENT SHALL VTB BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOST PROFITS, DATA, OR LOSS OF USE, ANY THIRD PARTY CLAIMS, AND ANY INJURY TO PROPERTY OR BODILY INJURY (INCLUDING DEATH) TO ANY PERSON, ARISING FROM OR RELATING TO THE USE OF THIS PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR STRICT LIABILITY, EVEN IF VTB HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This warranty supersedes all prior agreements or understandings, oral or written, relating to the Product, and no representation, promise or condition not contained herein will modify these terms. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following the purchase of the Product.

# EXCLUSIONS FROM LIMITED WARRANTY:

This Limited Warranty shall not apply and VTB has no liability under this Limited Warranty if the Turtle Beach Product:

- is used for commercial purposes such as "LAN, Call Centers" (including rental or lease);
- is modified or tampered with;
- is damaged by Acts of God, power surge, misuse, abuse, negligence, accident, wear and tear, mishandling, misapplication, or other causes unrelated to defective materials or workmanship;
- serial number is defaced, altered or removed;
- is not used in accordance with the documentation and use instructions; or
- is repaired, modified or altered by other than authorized repair centers.
- is no longer available because it was discarded.



For PS4™



[youtube.com/TurtleBeachVideos](https://youtube.com/TurtleBeachVideos)



Product support and warranty information:  
[support.turtlebeach.com](https://support.turtlebeach.com)

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