electriQ

USER MANUAL

39" LED MONITOR

eiQ-39CVQHD165VAFSGH

Thank you for choosing electriQ

Please read the user manual before using this monitor and keep it safe for future reference Visit
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CONTENTS

SAFETY INFORMATION

- Read these instructions - All the safety and operating instructions should be read before this product is operated.
- Keep these instructions - The safety and operating instructions should be retained for future reference.
- Heed all warnings - All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions - All operating and usage instructions should be followed.
- Do not use this equipment near water, or in humid environments - The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum-based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or trapped, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or stand is used, use caution when moving it to avoid any injuries or damage from it tipping over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as if the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus or it has been exposed to rain or moisture, it does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply as rated on the back of the equipment.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket hold by the plug and not the wires.
- Disconnect the power immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the unit, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the unit does not work normally.
- Do not remove the safety covers. There are no user serviceable parts

inside. Trying to service the unit yourself is dangerous and may invalidate the product's warranty. Only qualified personnel should service this apparatus.

- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure at least 5cm (2") clearance all around. Do not tap or shake the screen, this may damage internal components.
- WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on the apparatus.
- WARNING: The wall plug socket is used as a disconnection device and should remain readily accessible.
- WARNING: The batteries shall not be exposed to excessive heat such as direct sunlight or fire.
- Although every effort is made to maintain the accuracy of the manual, due to continuous product development, some variation from the manual is possible.
- The availability of features and settings may vary depending on the input source and method of connection.
- Although every effort is made to maintain the accuracy of the manual, due to continuous product development, some variation from the manual is possible.
- The availability of features and settings may vary depending on the input source and method of connection.
- The available resolutions and refresh rates may be limited by the capabilities and/or settings of the source device.

|	AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.	
This warning sign is to warn of dangerous voltage inside the product.	**CAUTION** RISK OF ELECTRIC SHOCK, DO NOT OPEN CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.	This warning sign is to alert you of important instructions accompanying the product.

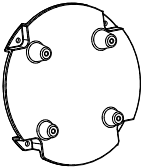# WHAT'S INCLUDED
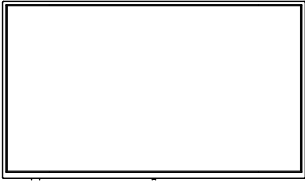
MONITOR

PM5*15 BOLTS

PM4*16 BOLTS
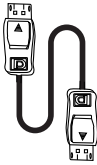
DP CABLE

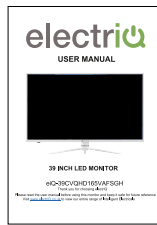POWER SUPPLY
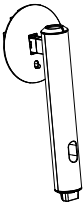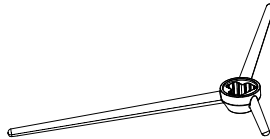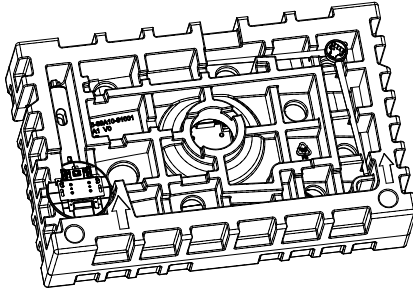
REMOTE CONTROL

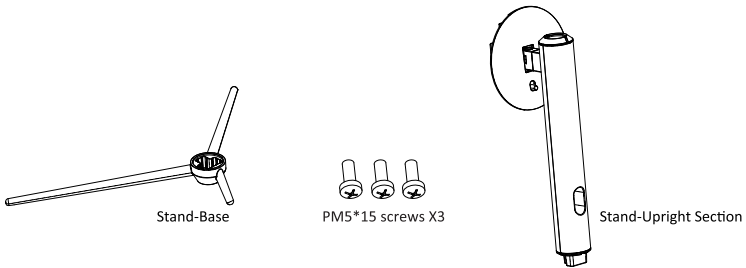MOUNTING PLATE

USER MANUAL
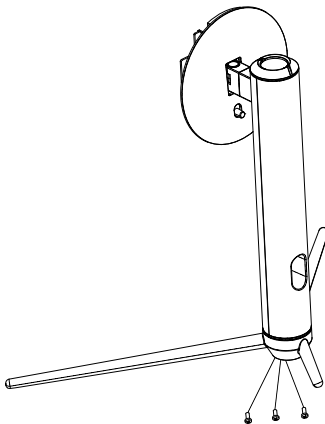
STAND(UPRIGHT SECTION)

STAND BASE

STAND INSTALLATION

1. Open the package, take out the Styrofoam and place it on a horizontal table.

2. Take out the base and upright section, and three PM5*15 screws.

Stand-Base   PM5*15 screws X3   Stand-Upright Section

3. Fix the bracket with three PM5*15 screws on the boom of the base.

4. Take out the upper poly dragon.
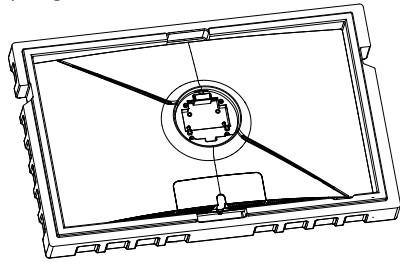
5. Use the base bracket assembly assembled in step 3 to align it with the slot of the machine and buckle down (Note: Pull the quick release button up with your finger to remove the base bracket assembly)
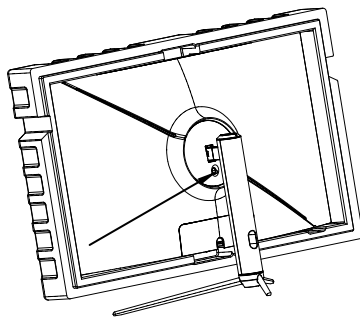
6. Grab the bracket with your hand and stand the machine up (note: during the process of erecting the machine, the machine is still in the lower Styrofoam without taking it out, do not pinch the screen directly with your hands to prevent the screen from breaking)
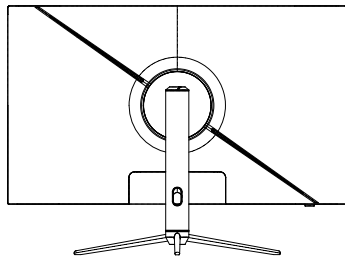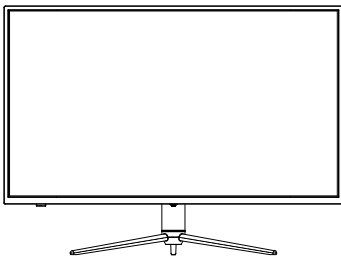
NOTES:

- Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.
- The stand can be removed from the rear of the monitor by pressing the quick release button on the rear of the monitor.

CONNECTIONS AVAILABLE ON THE MONITOR

1	Power Connector: Insert the power cable to supply power to the monitor
2	HDMI Connector: Insert one end of the HDMI cable into a suitable HDMI source. HDMI output and connect the other end to the monitor's HDMI port.
3	DP Connector: Insert one end of the DP cable into the computer's DP output and connect the other end to the monitor's DP port.
4	Audio Output: Insert one and of the Audio cable into the computer's Audio output to receive the Audio signals from your monitor.
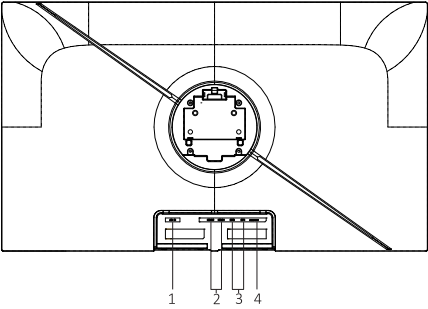
WALL MOUNTING
• The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
• The VESA mounting pattern is: 100x100mm and the size of the screws is 4 x M6 x 10 (not supplied)
• Do not use screws longer than specified or damage will occur to the internal components.

NOTE: As the monitor is considered heavy, please consult with a professional wall mount installer to perform the installation.

GETTING STARTED
MONITOR CONTROLS
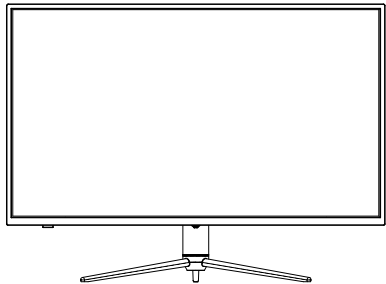
E	Select signal source or Exit the menu
▲	Go Up within the Main Menu or increase the value of the selected item
▼	Go Down within the Main Menu or decrease the value of the selected item
M	Enter the Main OSD Menu and Select submenu
⏻	Turn the monitor on or Off

SHORTCUT BUTTONS

The monitor includes one touch options to access common settings.

Display Crosshairs

Scene Mode Switching
Power On Or Off

Main Menu

LED Effects
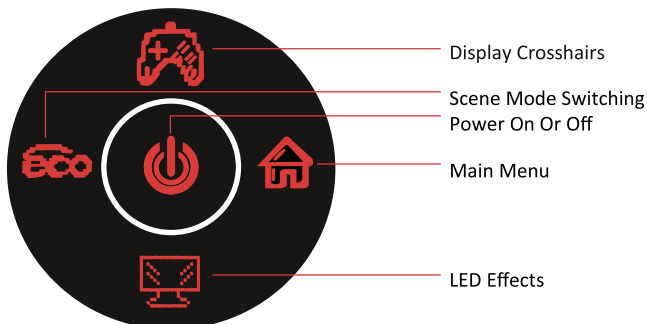
INITIAL SETUP

Connect the monitor to a power socket.

1. Press the POWER button on the monitor or to turn it on (The indicator will be blue).
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.
3. To change between inputs, press the E button to enter the source menu. Use the ◄and ► buttons to choose the input source between DP1, HDMI1, HDMI2 and DP2.

MENU OPTIONS

The menu for the monitor can be accessed by pressing the menu button on the control panel. This menu is separated into the following sub menus: Input source, Brightness/Contrast, Colour Settings, Picture Quality Settings, Display, Audio, OSD (On screen display), and other. Details of each menu can be found in the following section.

OSD MENU
LED EFFECTS SYSTEM CONSOLE

INPUT SOURCE

HDMI2		Resolution: 2560x1440@60Hz SDR
Input Source	DP1	
Brightness/Contrast	DP2	
Color Setting	HDMI1	
Picture Quality Setting	● HDMI2	
Display		
Audio		
Multi-Window		
OSD		
Other		

Window1:
InputSource: HDMI2
Resolution: 2560x1440@60Hz

Window2:
InputSource:
Resolution:

▲ ⤵ OK 🏠 ▼
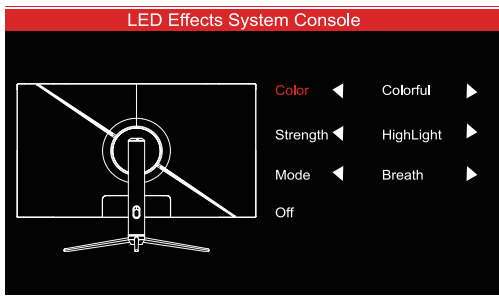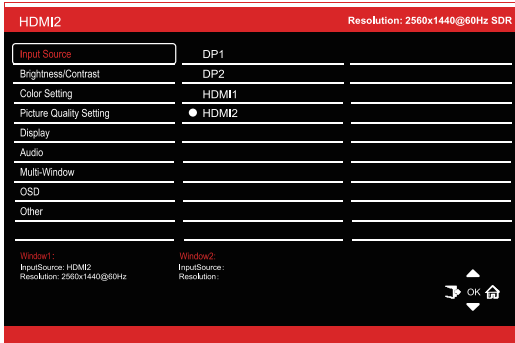
Signal	Switch the signal input or select the source.Type-C, DP, HDM1, HDMI2

BRIGHTNESS/CONTRAST

HDMI2		Resolution: 2560x1440@60Hz SDR
Input Source	Brightness	90
Brightness/Contrast	Blacklevel	50
Color Setting	Contrast	50
Picture Quality Setting	DCR	off
Display		
Audio		
Multi-Window		
OSD		
Other		

Window1:
InputSource: HDMI2
Resolution: 2560x1440@60Hz

Window2:
InputSource:
Resolution:

▲ ⤵ OK 🏠 ▼

Brightness	Adjust the brightness of the display between 0 and 100.
Black level	Adjust the black level of the display between 0 and 100.
Contrast	Adjust the contrast of the display between 0 and 100.
DCR	Turn the Dynamic Contrast Rao Feature On or Off.

COLOUR SETTINGS
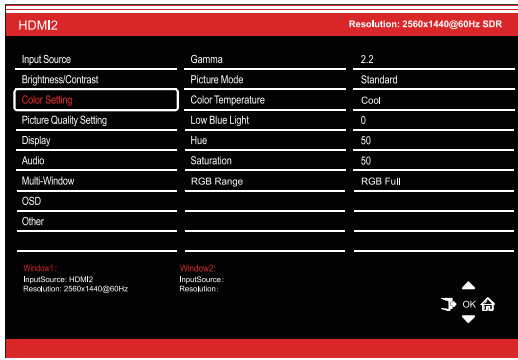
| Gamma	Change the Gamma value for the display between 1.8, 2.0, 2.2, 2.4, 2.6
Picture Mode	Change the picture mode between Standard, Photo, Movie, Game, FPS and RTS.
Colour Temperature	Change the Colour Temperature of the display to Normal, Warm, Cool or User. When the User Mode is selected, the Red, Green, and Blue values can be adjusted independently between 0 and 100.
Low Blue Light	Change the blue light emitted by the display between0 and 100.
Hue	Change the Hue value between 0 and 100.
Saturation	Change the Saturation of the display between 0 and 100.

PICTURE QUALITY SETTINGS
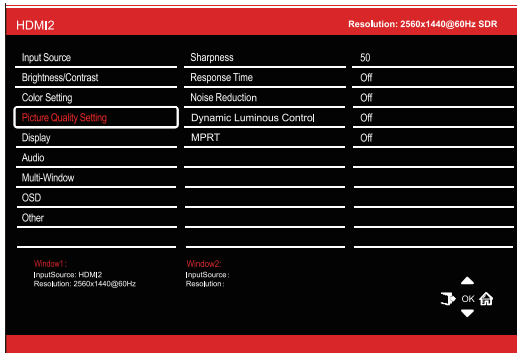
Sharpness	Change the display Sharpness between 0 and 100.
Response Time	Turn the Response Over Drive feature between Off, High, Middle of low
Noise Reduction	Adjust the level of Noise Reduction between Low, Medium, High, or Off.
Dynamic Luminance Control	Turn the Dynamic Luminance Control feature On or Off.
MPRT	Turn the moon blur on or off.

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DISPLAY

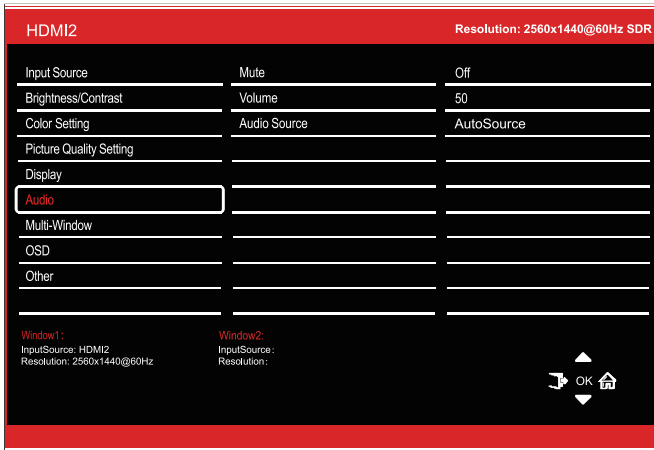| HDMI2		Resolution: 2560x1440@60Hz SDR
Input Source	Aspect Ratio	Wide Screen
Brightness/Contrast		
Color Setting		
Picture Quality Setting		
Display		
Audio		
Multi-Window		
OSD		
Other		

Window1:
InputSource: HDMI2
Resolution: 2560x1440@60Hz

Window2:
InputSource:
Resolution:
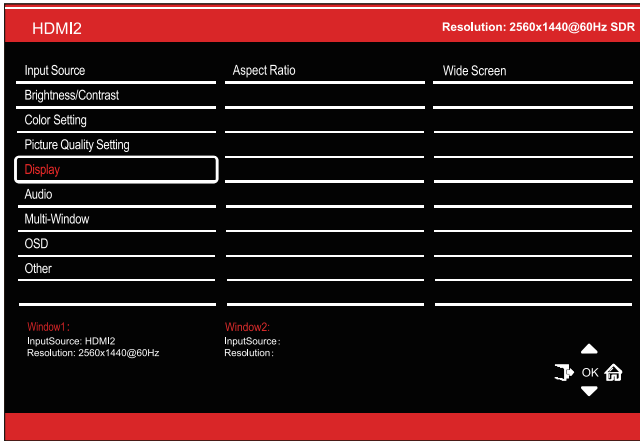
Aspect Ratio	Change the image aspect ratio to Wide Screen. 4:3 Auto. 1:1

AUDIO

HDMI2		Resolution: 2560x1440@60Hz SDR
Input Source	Mute	Off
Brightness/Contrast	Volume	50
Color Setting	Audio Source	AutoSource
Picture Quality Setting		
Display		
Audio		
Multi-Window		
OSD		
Other		

Window1:
InputSource: HDMI2
Resolution: 2560x1440@60Hz

Window2:
InputSource:
Resolution:

Mute	Turn On and off to mute and unmute the audio output.
Volume	Adjust the output volume between 0 and 100.
Audio Source	Chose which source the audio is output from Type-C, DP, HDMI1,

MULTI-WINDOW
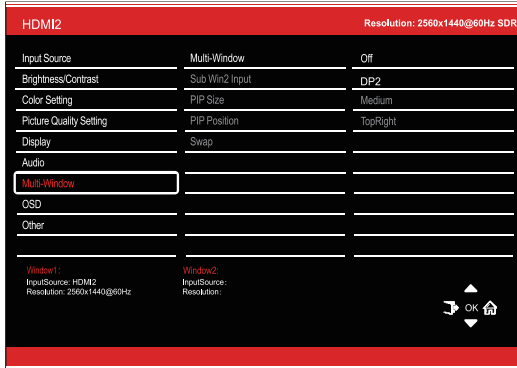
| Multi-Window	Choose the different formats of multi window display between Off, Picture in Picture (PIP) and Picture by Picture (PBP 2Win)
Sub Win2 Input	Choose the source of the second window between DP, Type-C, HDMI1 HDMI2, HDMI3
PIP Size	Adjust the size of the secondary source in PIP and PBP modes between Small, Medium and Large
PIP Position	Set the position of the secondary source in PIP and PBP modes between Top Right, Top Le, Boom Right and Boom Le.
SWAP	Swap the Primary and Secondary inputs on screen.

OSD
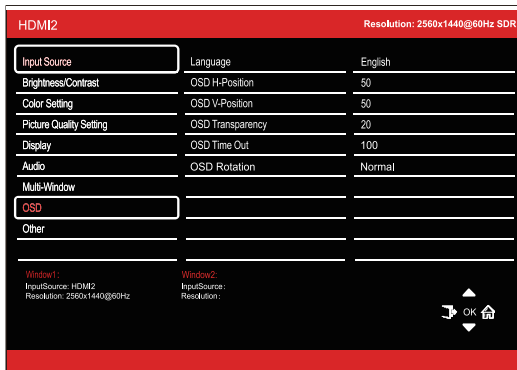
Language	Change the OSD Menu display language between English, Chinese, Korean, Russian, Spanish, Japanese and French.
OSD H Position	Change the horizontal position of the OSD Menu between 0 and 100.
OSD V Position	Change the vertical position of the OSD Menu between 0 and 100.
OSD Transparency	Change the transparency value of the OSD Menu between 0 and 100.
OSD Time Out	Change how long the OSD Menu is on before it atomically exits.
OSD Rotation	Change the OSD Rotation Normal,90,180,270

OTHER
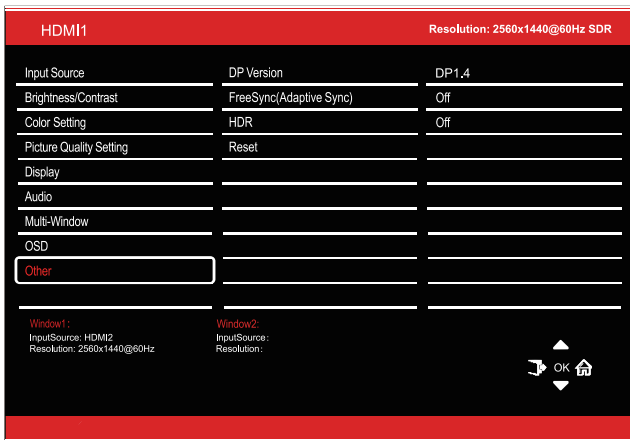
DP Version	Change the DP version
FreeSync (Adaptive Sync)	Turn Free Sync On or Off.
HDR	Turn the HDR on or off.
Reset	Restore factory default setting.

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SPECIFICATION

Product Model		eiQ-39CVQHD165VAFSGH
Screen Size		39" Diagonal
Panel Type		VA Panel
Aspect Rao		16:9
Power Supply		AC 100-240V~ 50/60Hz, 2.0A
Power Consumpon		72W(Typical)
Dimensions		1008 * 252 * 643 mm
Net / Gross Weight		11.76 kg / 16.56k g
Picture	Maximum Resoluon	2560* 1440
	Brightness	350cd/m ^{2}
	Stac Contrast	3000:1
	Viewing Angle (H/V)	178° / 178°
Terminals	USB Input	N/A
	HDMI Input	HDMI 2.0x 2
	Display Port Input	DP 1.4x 2
	Audio Output	X1 (Headphone Socket)
	Remote Control	2m Maximum operang distance
Working Temperature		0°C - 40°C
Working Humidity		10% - 85% Non-condensing
Speaker Specificaons		4Ω/3W

TROUBLESHOOTING

Problem	Solution
No power	Insert the plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
	Ensure the correct input is selected.
Buttons on the monitor don't do anything	Disconnect the power plug and then reconnect it. (The unit may not be operating properly due to lightning, static, or other factors.)
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

ENVIRONMENTAL PROTECTION

Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centers

electriQ UK SUPPORT

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Call: 0330 390 3061

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