electriQ

USER MANUAL

34 INCH CURVED QLED MONITOR
eiQ-34SUWD144FSHQ

Thank you for choosing electriQ

Please read the user manual before using this monitor and keep it safe for future reference

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CONTENTS

SAFETY INFORMATION

- Read these instructions - All the safety and operating instructions should be read before this product is operated.
- Keep these instructions - The safety and operating instructions should be retained for future reference.
- Heed all warnings - All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions - All operating and usage instructions should be followed.
- Do not use this equipment near water, or in humid environments – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum based fluids.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or trapped, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or stand is used, proceed with caution when moving it to avoid any injuries or damage from it tipping over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.

- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as if the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus or it has been exposed to rain or moisture, it does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply as rated on the back of the equipment.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket hold by the plug and not the wires.
- Disconnect the power immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the set, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside.
- Although every effort is made to maintain the accuracy of the manual, due to continuous product development, some variation from the manual is possible.
- The availability of features and settings may vary depending on the input source and method of connection.
- The available resolutions and refresh rates may be limited by the capabilities and/or settings of the source device.

- Do not block ventilation openings. The monitor can be placed in a cabinet but ensure at least 5cm (2") clearance all around. Do not tap or shake the screen, this may damage internal components.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on the apparatus.

WARNING: The wall plug socket is used as a disconnection device and should remain readily accessible.

AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.

This warning sign is to warn of dangerous voltage inside the product.	**C A U T I O N** RISK OF ELECTRIC SHOCK DO NOT OPEN **CAUTION:** To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.	This warning sign is to alert you of important instructions accompanying the product.

PARTS LIST

Monitor x1

Stand Stem x 1

Stand Base x 1
Bolt x 1

Bolt x3
(for Stand Installation)

7mm
35mm
Extension Bolt x4
(for Wall Mounting)

Power Cable x1
(AC 100-240, 50/60Hz)

DP Cable x1

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User Manual x1
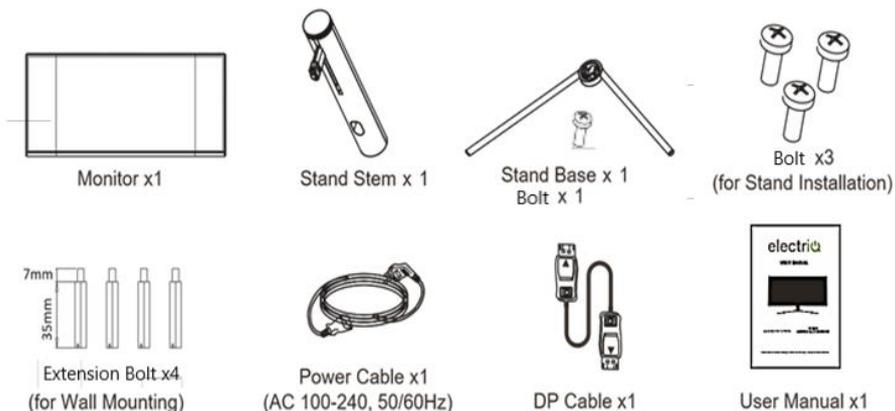
STAND INSTALLATION

1. Open the package and take out the product with the foam still attached. Gently place it on a desktop or table.

2. Remove the polyfoam and the inner package bag, place on a desktop or table, keep the lower foam underneath the monitor.

See picture, fasten the stand stem and base with a screw.
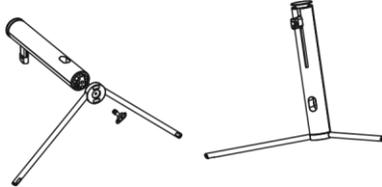
4. Press the button to remove the stand plate, Fix the stand plate into the stand stem with the supplied bolts.
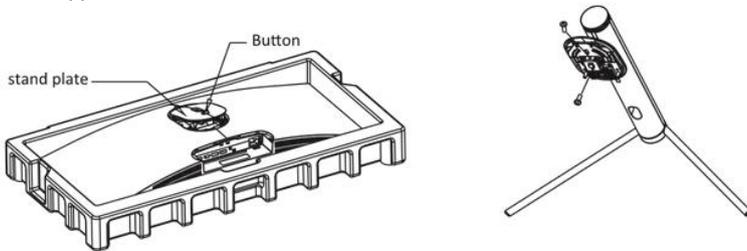
5. Fix the whole assembled stand into the monitor, and check carefully to make sure it is fastened.
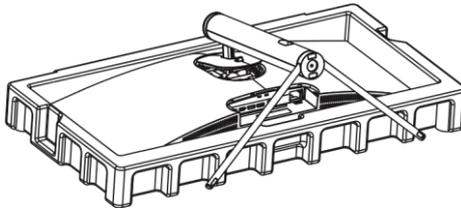
6. Hold onto the stand stem and stand the monitor up on a flat, level desktop or table.

● Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people.

● The stand can be removed from the rear of the monitor by pressing the quick release button on the rear of the monitor.

MOUNT INSTALLATION

1. Open the package and take out the product with foam still attached Gently place it on a desktop or table. Remove the parts and the foam covering the monitor. If the monitor is already attached to the stand, remove the stand.
2. Press the button to remove the adapter on back of monitor, then tighten the included four screws onto the mounting holes on back of monitor.
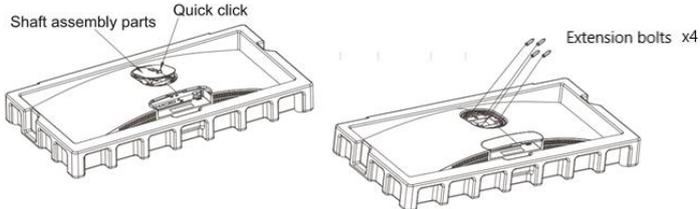
3. Install the monitor on the wall, mount, or fixture as desired.
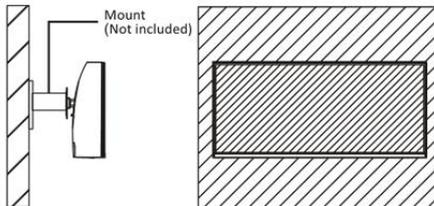
WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- When wall mounting, the supplied extension bolts must be fitted to the rear of the monitor to allow the bracket to fix firmly to the rear of the monitor.
- M4 x12 bolts (not supplied) should be used to attach the bracket to the extension bolts.
- Do not use bolts longer than the size specified above for your model or damage will occur to the internal components.

CABLE MANAGEMENT

The cover can be removed from the rear of the stand. Cables can then be threaded through the stand, up to the terminals. Once the cables are in position, replace the cover on the rear of the

Cover
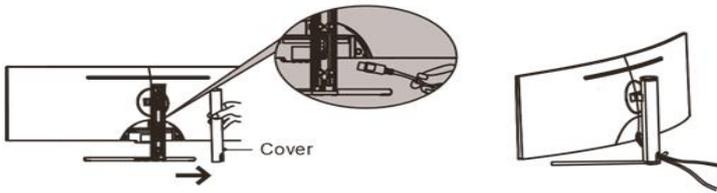
DO NOT put pressure on the screen when moving or positioning the monitor.

NOTES:

- Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (Wall mounting is optional). If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.
- Careful consideration should be made regarding the location the monitor is to be wall mounted as some walls are not suitable for installation. If the monitor is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone may not support the weight of the display.
- When drilling holes, it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing screws supplied are used.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

CONTROL PANEL

The controls are located centrally at the base of the monitor. Pressing any button when the OSD (On screen display) is not visible will display the Quick Menu
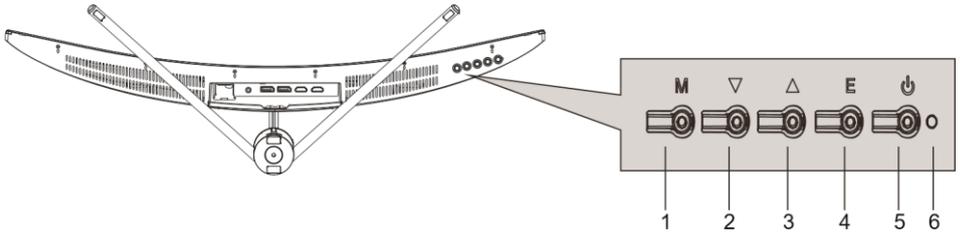
1	Menu
2	Down
3	Up
4	Exit
5	Power
6	Power indicator

INPUT / OUTPUT TERMINALS
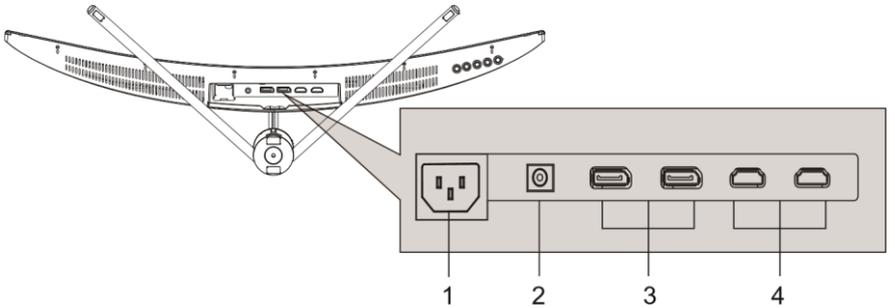
1	Power Connector: Insert the power cable to supply power to the monitor
2	Audio Output: Insert one and of the Audio cable into the computer's Audio output to receive the Audio signals from your monitor.
3	DP Connector: Insert one end of the DP cable into the computer's DP output and connect the other end to the monitor's DP port.
4	HDMI Connector: Insert one end of the HDMI cable into a suitable HDMI source. HDMI output and connect the other end to the monitor's HDMI port.

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INITIAL SETUP

Connect the monitor to a power outlet.

1. Press the POWER button on the monitor or to turn it on (The indicator will be blue)
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.

QUICK MENU

Press any button when the on-screen display is not visible to display the Quick Menu. Then Press the button below the item in the quick menu to select.

Main Menu

Display Crosshairs

Scene mode switching

RGB Range

Power Off
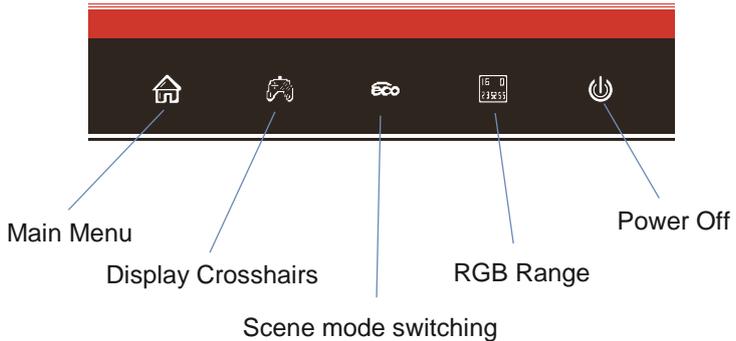
MENU OPTIONS

The main menu for the monitor can be accessed by selecting it within the Quick menu (See previous page). This menu is separated into the following sub menus: Picture Settings, Image Settings, Colour Temperature, OSD, Reset, and Miscellaneous options, details of each menu can be found in the following sections.

Within the Menu:

UP (3) and DOWN (2)	Press to go up and down the current menu or to adjust the selected value.
MENU (1)	Press to select the currently highlighted item / enter the submenu. Once changes have been made to a value, press to save the changes.
EXIT (4)	Press to navigate to the previous menu. When at the highest level of the Menu, press to close the Menu. After changing a value within the menu, press to cancel the change.
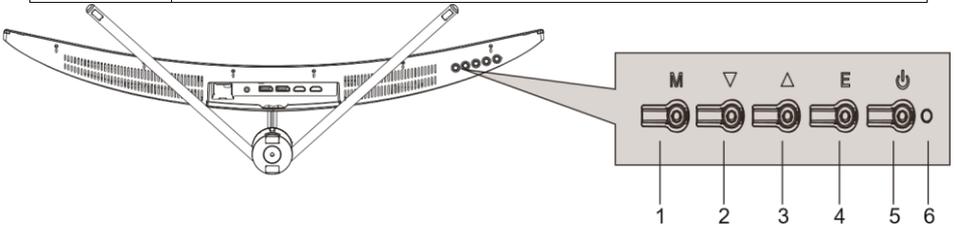
INPUT SOURCE
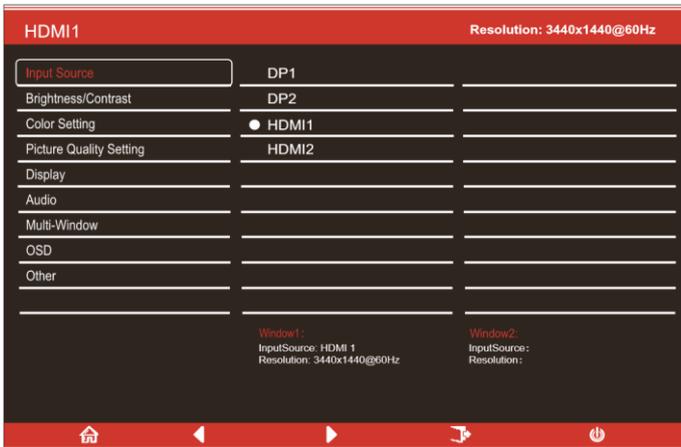
Change the input between DisplayPort 1 and 2 (DP), HDMI 1, HDMI 2.

BRIGHTNESS/CONTRAST

Brightness	Adjust the brightness of the display between 0 and 100.
Contrast	Adjust the contrast of the display between 0 and 100.
DCR	Turn the Dynamic Contrast Ratio Feature On or Off.

COLOUR SETTINGS

Gamma	Change the Gamma value for the display between 1.8, 2.0, 2.2, 2.4, or 2.6.
Picture Mode	Change the picture mode between Standard, Photo, Movie, Game, FPS and RTS
Colour Temperature	Change the Colour Temperature of the display to Warm, Cool or User. When the User Mode is selected, the Red, Green, and Blue values can be adjusted independently between 0 and 100.
Low Blue Light	Change the blue light emitted by the display between0 and 100.
Hue	Change the Hue value between 0 and 100.
Saturation	Change the Saturation of the display between 0 and 100.

PICTURE QUALITY SETTING
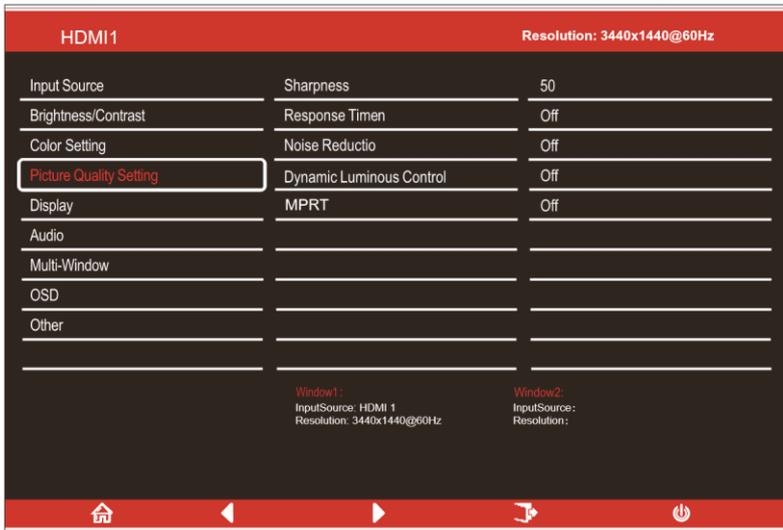
Sharpness	Change the display Sharpness between 0 and 100.
Response Time	Turn the Response Overdrive feature between Off, High, Middle of low
Noise Reduction	Adjust the level of Noise Reduction between Low, Medium, High, or Off.
Dynamic Luminance Control	Turn the Dynamic Luminance Control Feature On or Off.
MPRT	Motion picture response time, turn on motion blur prevention

DISPLAY

Aspect Ratio	Change the image aspect ratio to Wide screen, Auto, 4:3, or 1:1.
LED Mode	Turn on the LED back light. There are three settings, ON/OFF/FLASH

AUDIO

Mute	Turn On and off to mute and unmute the audio output.
Volume	Adjust the output volume between 0 and 100.
Audio Source	Chose which source the audio is output from.

MULTI-WINDOW

HDMI1		Resolution: 3440x1440@60Hz
Input Source	Multi-Window	Off
Brightness/Contrast	Sub Win2 Input	DP2
Color Setting	PIP Size	Medium
Picture Quality Setting	PIP Position	TopRight
Display	Swap	
Audio		
Multi-Window		
OSD		
Other		
	Window1 : InputSource: HDMI 1 Resolution: 3440x1440@60Hz	Window2: InputSource： Resolution：
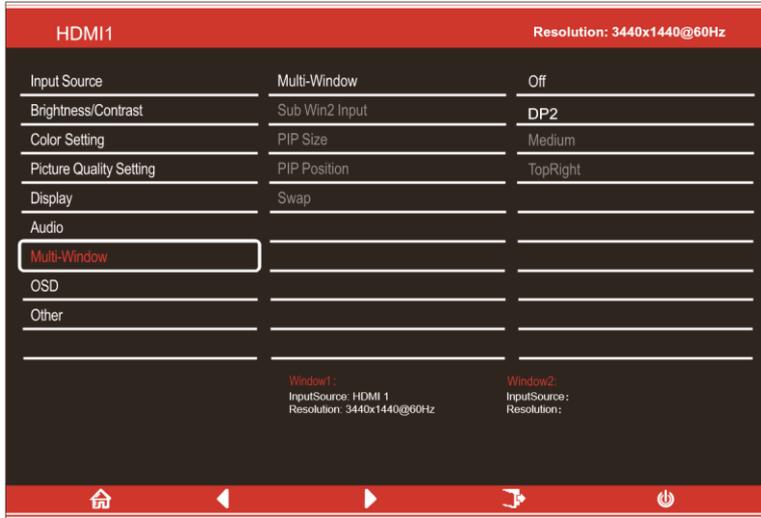
Multi-Window	Choose the different formats of multi window display between Off, Picture in Picture (PIP) and Picture by Picture (PBP 2Win)
Sub Win2 Input	Choose the source of the second window between HDMI 1 and HDMI 2.
PIP Size	Adjust the size of the secondary source in PIP and PBP modes between Small, Medium and Large
PIP Position	Set the position of the secondary source in PIP and PBP modes between Top Right, Top Left, Bottom Right and Bottom Left.
SWAP	Swap the Primary and Secondary inputs on screen.

OSD

Language	Change the OSD Menu display language between English, Chinese, Korean, Russian, Spanish, Japanese and French.
OSD H Position	Change the horizontal position of the OSD Menu.
OSD V Position	Change the vertical position of the OSD Menu.
OSD Transparency	Change the transparency value of the OSD Menu between 0 and 100.
OSD Time Out	Change how long the OSD Menu is on before it automatically exits.
OSD Rotation:	Rotate the OSD Menu for ease of use on rotated screens.

OTHER

DP Version	Set the DP version between 1.1 and 1.2
Free Sync (Adaptive Sync)	Turn Free Sync On or Off.
HDR	HDR can be set to On, Off or Autodetect.
Reset	Restore factory default setting.

TECHNICAL SPECIFICATION

Product Model		eiQ-34SUWD144FSHQ
Screen Size		34" Diagonal
Panel Type		VA Panel
Aspect Ratio		21:9
Power Supply		AC 100 240- V, 50/60Hz, 2.0A
Power Consumption		54W (Typical)
Dimensions		808*454 *225.5 mm
Net/Gross Weight		7.02kg / 8.96 kg
Picture	Maximum Resolution	3440*1440DFHD
	Brightness	400 cd/m^2
	Static Contrast	3000:1
	Response time	MPRT 1MS
	Viewing Angle (H/V)	178°/178°
Terminals	USB Input	N/A
	HDMI Input	HDMI 2.0 x 2
	Display Port Input	DP 1.4 x 2
	Audio Output	X1
Working Temperature		0°C ~40°C
Working Humidity		10% ~ 85% Non-condensing

TROUBLESHOOTING

Problem	Solution
No power	Insert the plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
	Ensure the correct input is selected.
Buttons on the monitor don't do anything	Disconnect the power plug and then reconnect it. (The unit may not be operating properly due to lightning, static, or other factors.)
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

ENVIRONMENTAL PROTECTION

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

electriQ UK SUPPORT

www.electriQ.co.uk/support
If the unit fails to operate call: 0871 620 1057 or complete the online form
Office hours: 9AM - 5PM Monday to Friday
www.electriQ.co.uk
Unit J6, Lowfields Business Park
Lowfields Way, Elland
West Yorkshire, HX5 9DA

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