

49/50/55/65/75 inch UHD LED TV



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SAFETY INFORMATION

- Read these instructions All the safety and operating instructions should be read before this product is operated.
- Keep these instructions The safety and operating instructions should be retained for future reference.
- Heed all warnings All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions All operating and usage instructions should be followed.
- Do not use this equipment near water The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or pinched, particularly at the plug and at the point where they exit from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or stand is used, use caution when moving it to avoid any injuries or damage from it tipping over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus
 has been damaged in any way, such as when the power supply cord or plug is
 damaged, liquid has been spilled or objects have fallen into the apparatus or it has
 been exposed to rain or moisture, it does not operate normally or has been
 dropped.
- Please keep the unit in a well ventilated environment.
- The TV set should only be connected to a mains power supply with 220-240V 50Hz
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- Hold the mains plug, not the wires, when removing from a socket.

- Pull the plug out immediately and seek professional help if the mains plug or cable is damaged, liquid has spilt onto the set, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside. Trying to service the unit yourself is dangerous and may invalidate the product's warranty. Only qualified personnel should service this apparatus.
- To avoid battery leakage, remove batteries from the remote control when not in use for a long period, or as soon as they become exhausted
- Do not block the ventilation slots on the back cover. The TV can be placed in a cabinet but ensure at there is at least 5cm (2") clearance all around.
- Do not tap or shake the TV screen, this may damage internal components.
- WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on the apparatus.
- **WARNING:** The wall plug socket is used as a disconnection device and should remain readily accessible.
- WARNING: The batteries shall not be exposed to excessive heat such as direct sunlight or fire.



This warning sign is to warn of dangerous voltage inside the product.



CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.



This warning sign is to alert you of important Instructions accompanying the product.



This equipment is a Class II or double insulated electrical appliance. It does not require a grounded connection.



AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.

WHAT IS INCLUDED



TV Set



Remote Control (2 x AAA Batteries)



49"/50"/55"/65" Base Stand



User Manual



6 Bolts



75" Base Stand





55 Inch (eiq-55UHDT2SM)





75 Inch (eiq-75UHDT2SM)



WALL MOUNTING

- The TV is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is : 49 Inch- 400x200mm and the size of the bolts is 4 x M6 x 10(not supplied). 50 Inch- 400x200mm and the size of the bolts is 4 x M6 x 10(not supplied). 55 Inch- 400x200mm and the size of the bolts is 4 x M6 x 12(not supplied). 65 Inch- 400x400mm and the size of the bolts is 4 x M6 x 20(not supplied). 75 Inch- 600x400mm and the size of the bolts is 4 x M8 x 20(not supplied).
- Do not use bolts longer than the size specified above for your model or damage will occur to the internal components.
- **NOTE:** Do not install this product until this manual has been read and understood thoroughly. Please keep these instructions for future reference.

Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (Wall mounting is optional). If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.

Careful consideration should be made regarding the location the television is to be wall mounted as some walls are not suitable for installation. If the television is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone will not support the weight of the display.

When drilling holes it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing screws supplied are used. Electriq and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

GETTING STARTED

BUTTON FUNCTIONS

49 Inch

(eiq-49UHDT2SM / eiq-50UHDT2SM)

- 1. **POWER** Button: To turn ON/OFF the TV.
- 2. **SOURCE** Button: To select the input source.
- 3. **MENU** Button: To enter menu setting page.
- 4. **VOL-**: To decrease the volume level.
- 5. VOL+: To increase the volume level.
- 6. CH-: To select previous channel.
- 7. **CH+**: To select next channel.
- 8. Remote Control Sensor.
- Power Indicator: In standby mode the indicator light will display red, when the unit is switched on, the indicator light will display green.



55/65 Inch (eiq-55/65UHDT2SM)

- 1. **POWER** Button: To turn ON/OFF the TV.
- 2. **SOURCE** Button: To select the input source.
- 3. **MENU** Button: To enter menu setting page.
- 4. **VOL-**: To decrease the volume level.
- 5. VOL+: To increase the volume level.
- 6. CH-: To select previous channel.
- 7. CH+: To select next channel.
- 8. Remote Control Sensor.
- Power Indicator: In standby mode the indicator light will display red, when the unit is switched on, the indicator light will display green.

75 Inch eiq-75UHDT2SM

- 1. **IR RECEIVER**: Receives infrared signals from the remote control.
- 2. INDICATOR LED: Status indicator

JOYSTICK:

POWER: Press the button in **SOURCE**: Push forward and hold for 1-2 seconds.



VOLUME: Move to right or left. CHANNEL: Move forward or backwards

MENU: Pull the joystick back and hold for 1 - 2

seconds. The joystick can then be used to navigate the menus.





INPUT/OUTPUT TERMINALS

49/55 Inch (eiq-49UHDT2SM / eiq-50UHDT2SM/ eiq-55UHDT2SM)



 Bottom USB x 2. Provides access to SMART TV. Connect smart remotes, keyboards, gaming accessories or usb flash drive Side USB x 2 can be used for DTV recording, timeshift or as a media player file.

Note: only connect low power USB flash drives or externally powered hard drives to the 4 x USB ports as they only provide 0.5 Amps power.

- 2. RF: Antenna connection.
- 3. HDMI x3.
- 4. YPbPr: Connect to the YPbPr video output terminal of the DVD player.
- 5. VIDEO: Video input.
- 6. AUDIO IN L/R: Stereo audio input
- 7. Coaxial: Digital audio coaxial output.
- 8. RJ45: Wired internet connection



 Bottom USB x 2. Provides access to SMART TV. Connect smart remotes, keyboards, gaming accessories or usb flash drive Side USB x 1 can be used for DTV recording, timeshift or as a media player file.

Note: only connect low power USB flash drives or externally powered hard drives to the 3 x USB ports as they only provide 0.5 Amps power.

- 2. RF: Antenna connection.
- 3. HDMI x3. 4. Headphone
- 5. YPbPr: Connect to the YPbPr video output terminal of the DVD player.
- 6. VIDEO: Video input.
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- 8. Coaxial: Digital audio coaxial output.
- 9. RJ45: Wired Internet Connection.

CONNECTING TO EXTERNAL DEVICES

49/50/55 Inch



Or Soundbar

CONNECTING TO EXTERNAL DEVICES

65/75 Inch



Or Soundbar

REMOTE CONTROL

- 1. POWER: Turn on the TV/Standby.
- 2. MUTE: Mute or restore the sound.
- 3. SOURCE: Press to change the signal source.
- 4. S. MODE: Audio setting options.
- 5. P. MODE: Output image mode selection.
- AUDIO: Switch the audio channel when DVD or multimedia playing. I/II: In the TV mode, press this button to select the stereo size.
- 7. P. SIZE: Press to select the different picture size.
- 8. NUMBER KEYS: Change the channel.
- 9. FAV. CH: Show the list of favourite channels.
- 10. SLEEP: Auto Power Off Timer.
- 11. JUMP: Return to the previous channel tuned.
- 12. MENU: Show Menu.
- 13. EXIT: Exit the Menu.
- 14. INFO: Show information about the current program
- 15. NAVIGATION KEYS (Up, Down, Left, Right and OK): To move in the menus and confirm settings.
- 16. V+ / V-: Increase / decrease volume.
- 17. P+ / P-: Next / Previous channel.
- 18. BACK: Key navigation.
- 19. MENU: Contextual menu and options.
- 20. MOUSE: Turns on / off the mouse emulation. When turned on use the arrows to navigate and OK to select. To return to keys navigation press mouse key again.
- 21. SEARCH: function enable quick text search.

Press the appropriate colour to direct access functions in TELETEXT or EPG OSD mode.

22. TIME SHIFT: In DTV mode, press TIME SHIFT button to start the delay function, press the button to start playing delay program, press the button to terminate the delay function.

Reveals hidden information such as the answers to a quiz in TELETEXT Mode.

23. PVR LIST: IN DTV mode, displays the executed PVR LIST.

Displays the main index in TELETEXT mode.



24. REPEAT: Repeat mode.

Displays the top, bottom or all of the page.

- 25. DTV/RADIO: In DTV mode, press DTV/RADIO button to enter DTV or RADIO mode.
 - Freeze a multi-page selection on TELETEXT mode.
- 26. Stop Playback.
- 27. REC: In DTV mode, press REC button to start recording, press button stop recording.
- 28. Smart : Provides quick access to the smart TV functions.
- 29. Play/Pause.



31.Rewind playback.



33.Nextfile or chapter.

- 34. TEXT: Turn on and off the Teletext function.
- 35. \triangle : Function returns to the main Smart TV menu.
- 36. SUBTITLE: Select subtitle of media video file (requires the support of disk or file).
- 37. GUIDE: Show the Electronic Program Guide (EPG).

BATTERY INSTALLATION

- 1. Open the battery cover.
- 2. Insert 2 AAA batteries in the battery compartment, matching the polarities correctly.
- 3. Replace the battery cover.



Settings Initial Setup



- 1. Connecting your TV to the power outlet;
- 2. Press the POWER button on the remote to turn on the TV, and the LED indicator will go green. CAUTION: Always disconnect the TV from the power outlet when the TV will not be used for a long period of time. The POWER button on the television and remote is only used for switching the TV into standby and does not disconnect the device from the mains voltage. To completely disconnect the mains voltage, please remove the power plug from the socket.
- 3. Press the key $\nabla/\Delta/\langle \rangle$ band following the picture as bellow to operate the subject.



Press the V/A/ < V buttons to amend the settings on screen and press OK to finish.

Select Input Source

Press the SOURCE button to display the input source list, Press \checkmark / \blacktriangle or the SOURCE button to select the input source you require, Press the OK button to select the input source, Press the EXIT button to quit.

Input Source DTV ○ ATV ○ AV ○ ○ AV ○ ○ AV ○ ○ ○ AV ○ ○ ○ AV ○ ○ ○ AV ○ ○ ○ HOME ○ ○ ○ ○

Basic Operation



- 1. Press the MENU button on the remote control, to display the on screen menu
- 2. Use the ◀ / ► buttons to select the required sub menu between the options at the top of the screen (Channel, Picture, Sound, Time, Lock and Setup).
- Use the ▼/▲ buttons to highlight your chosen option within the menu, then use the ◄ / ► buttons to change the setting.
- 4. Press the MENU to exit the menu.

Channel Menu

Press MENU button to display the main menu, and Use the $\mathbf{\nabla}/\mathbf{\Delta}$ buttons to highlight your chosen option within the menu



After finishing your adjustment, Press MENU button to return back to the previous menu.

Tuning Setup

Tuning Setup				
Country	٩	UK		
Tune Type		DTV + ATV		
OK Start	1	MENU Back		

The Tuning Setup menu allows the Television to be re-tuned, please ensure the country and Tune type are correctly set before pressing OK to start the tuning process.

ATV Manual Tuning



The ATV Manual Tuning allows analogue channels to be tuned individually. Please note terrestrial TV is no longer transmitted in analogue in the UK.

DTV Manual Tuning



DTV manual tuning allows you to add missing channels, rather than retuning all channels.

Programme Edit

This allows the order of your channels to be amended.



The three coloured buttons are the shortcut key for programming the channels.

Press the $\mathbf{\nabla}$ / \mathbf{A} buttons to highlight the channel you want to delete, move or skip.

Press the Red button to delete the selected channel.

Press the Yellow button to skip the select channel. (When using the CH+/- buttons to scroll through channels, a skipped channel will not be displayed)

Press the Blue button to select a channel for moving. Then press the ∇ / \blacktriangle buttons to move it to the required, and press Blue button again to confirm the move.

Signal Information

This option is only available when viewing a channel within the DTV, and shows details regarding the current channel including signal strength and quality.



After finishing within the current screen, Press the MENU button to return back to the main menu.

Picture Menu

Press MENU button to display the main menu, and use the \blacktriangleleft / \blacktriangleright to move to the Picture menu screen.



Within this mode you can select between the preset picture modes. If the Personal Picture mode is chosen, this allows the Contrast, Colour and Brightness to be set individually.

After finishing your adjustment, Press the MENU button to return back to the previous menu.

Sound Menu

Press MENU button to display the main menu, and use the ◀ / ► to move to the Sound menu



screen.

Within this mode you can select between the preset picture modes. If the Personal Sound mode is chosen, this allows the Treble and Bass to be set individually.

After finishing your adjustment, Press the MENU button to return back to the previous menu.



After finishing your adjustment, Press MENU button to return back to the previous menu.

NOTE:

Balance: This option can adjust the output between the two speakers, it enables you to set the sound so it is balanced when listened to from your favourite position.

Auto Volume Level: This option is used for reducing the differences in volume between different channels and programs automatically.

Time Menu

Press MENU button to display the main menu, and use the \blacktriangleleft / \blacktriangleright to move to the Time menu screen.

This allows the system time and Time Zone to be set, as well as giving options for auto standby.

Note: In the case of loss of power, the clock settings will be lost.

After finishing your adjustment, Press MENU button to return back to the main menu.

Lock System Menu

Press MENU button to display the main menu, and use the \blacktriangleleft / \blacktriangleright to move to the Time menu screen.



This allows individual channels to be locked, and Parental guidance to be turned on.

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The default password is 0000, if the set password is forgotten, please contact the manufacturer.

Setup Menu

Press MENU button to display the main menu, and use the \blacktriangleleft / \blacktriangleright to move to the Setup menu screen.

After finishing your adjustment, press MENU button to save and return back to the previous menu.



Language

Select the language the menu will be displayed in. The default is English.



English	
	,

Audio Languages

Allows the Primary Audio language to be set. The default is English.

Subtitle Language

Select the language displayed in subtitles. The default is English.

Su	btitle Language		Primary	
	English	Arabic	Português	
	Deutsch	Español	Čeština	•
	Svenska	Italiano	Bulgarian	
	OK Select	MENU	Back	



Aspect Ratio

Allows the Aspect ratio of the screen displayed to be changed.

Blue Screen

In Analogue television mode, the screen will show blue, rather than snow when no reception is received.

First Time Installation

This allows the user to go through the initial setup again. If this option is greyed out, the Reset option should be chosen.

Reset

Will return the Television back to its factory state (Does not affect the Smart Function), and can be used to remove all settings changed by the user.

Software Update (USB)

If you have been provided with updated firmware by the manufacturer, for the TV (Not for Android Smart Functions), this can be installed by inserting the USB into the side USB ports and selecting this option.

HDMI CEC

Press $\mathbf{\nabla}$ / $\mathbf{\Delta}$ button to select HDMI CEC, then press Enter button to enter the sub-menu.

HDMI CEC	
CEC Control	Off
MENU Back	

Media Operation

Note: Before operating USB menu, Plug a USB device into a side USB port, then press the SOURCE button and change the Input Source to MEDIA using the \blacktriangleleft / \blacktriangleright buttons. The type of media can then be selected using the \blacktriangleleft / \blacktriangleright buttons.





Press to play or pause.



Press to play the previous song.



Press to skip to the next item.



Press to play backward.



Press to play faster.



Press to stop.

Photo



Music



Press the CH+/- buttons to switch between the File List and the Player screens.



Text

11.Hasta prontol! (=see 12. One tail?				
Spani	uli 100 fxt			
	∢ ≫	 <i>A</i> 4	л	

When a file is highlighted, the file information will appear on the right.

SMART TV

1.1 Welcome Page

When you first enter the Smart function, the welcome Page will be shown. It will help you to configure the the smart functions of your new television.



To skip this wizard, press "HOME" key.

Once the setup has been completed, the wizard will not be displayed when next entering the Smart Function

Select Language

Setup page



Select network type:



If you do not want to choose your network, you can skip this step by selecting "Skip", the network settings can also be adjusted within the menu of the SMART function.

Select Wireless Network (Wi-Fi)



If the WIFI option is chosen, a list of detected Access points will be displayed. Select the one which relates to your network and enter the password from your Router. Please note this is case sensitive.

Select Ethernet Network (LAN)



If an Ethernet cable is connected and the Ethernet Network option is selected, your network should be automatically.

Configure Ethernet Manually

If the Television does not connect to Ethernet automatically, the network settings can be entered manually. Please request these details from your network administrator.





Set up the correct Time Zone

If the television was not connected to a network in the last step, the setup will require for the Time Zone, Date and Time to be entered manually. (UK Time Zone GMT +/- 0:00)

Setup the Date and Time Manually

Date/Time				Date/Time		
	+	+	+	Catting	+	+
et date	Nov	24	2011	Set time	10	03
		Done			Do	one

Configuration



The TV will then show the settings on the screen, press the complete button to confirm.

The Screen size can then be adjusted using the arrow buttons on remote control



Main Launcher

Press the arrow buttons \blacktriangleleft / \blacktriangleright to select between the headers (Favorite, Web, Apps, Settings) the sub-screen and press \checkmark into sub-screen.



FUNCTION	DESCRIPTION
হ 🖸 হ্ 4.01 PM মেডা হেলা Wed	Main Information tab contains : Time information, USB/Ethernet/ Wifi connectivity status (White for working, grey for standby)
Apps	All Apps are displayed in this sub screen.
Web	The Browser tab contains bookmarks and a search bar. It allows you surf the internet from your Television.
Favorite	Add your favourite APPs to this directory, using the button.
Settings	The Settings screen contains most of the options for customising and configuring the settings of the SMART function, such as language and network settings.

Smart Settings Menu

FUNCTION	DESCRIPTION
Wifi-settings	Provides options to to turn on the Wi-Fi to connect to wireless networks
	Can also be set to receive an alert when an open Wi-Fi network becomes available
Ethernet	Turn on/off the Ethernet.
	Also gives the options of manually setting: IP address , Subnet Mask, DNS Server, Default Gateway etc
Advance settings	Contains all of the android settings for the SMART TV.
Factory reset	Will return the Smart functions of the television back to their factory defaults.
App manage	Management application, allowing apps to be deleted or moved to external storage.
Language & input	Allows the Language of the Smart function to be changed, and for the language of the keyboard layout to be set.
System updates	Local update Update system via update.zip from USB flash drive or micro SD card Net update OTA network upgrade

Date & Time	Automatic date & time (Need network) Set date Set time Select time zone User 24-hour format Select date format : dd/mm/yyyy ;mm/dd/yyyy ; yyyy/mm/dd
About device	Android version Build number

Applications – There are a number of ways to add different apps to your smart TV

Install from USB Flash Drive

- 1. Open the "File Browsers"
- 2. Choose your USB flash drive (Ensure it is entered into one of the bottom ports) or any other mass storage's folder
- 3. Find your application, and select it
- 4. Press the install button
- 5. Once installed you can find the application in tab "Apps"

Download & install from Browser

- 1. Open the Browser.
- 2. Press search key and input your website address
- 3. Download the APK file which you like if there is a link for download
- (If you have problems with downloading, please make sure there is, enough
- space in your internal storage)

Install from AppInstaller

- 1. Open the AppInstaller
- 2. Find the icon of the application, and enter it
- 3. Press the install button
- 4. You can find the application in tab after installation.

SPECIFICATION

eiq-49UHDT2SM

TV System	PAL DVB-T2/T
Maximum	3840 x 2160
Brightness	260 CD/m ²
Static Contrast	1100:1
Response Time	6ms
Consumption	108W
Power Supply	AC100-240V – 50/60Hz
Connectivity	Composite Video Input Component Video Input HDMI input x 3 RF Antenna Input RJ 45 Coaxial Output
Data Interface	USB x 4
Supported System Files	FAT32 and FAT16

eiq-50UHDT2SM

TV System	PAL DVB-T2/T
Maximum	3840 x 2160
Brightness	260 CD/m ²
Static Contrast	1100:1
Response Time	6ms
Consumption	108W
Power Supply	AC100-240V – 50/60Hz
Connectivity	Composite Video Input Component Video Input HDMI input x 3 RF Antenna Input RJ 45 Coaxial Output
Data Interface	USB x 4
Supported System Files	FAT32 and FAT16

eiq-55UHDT2SM

TV System	PAL DVB-T2/T
Maximum	3840 x 2160
Brightness	280 CD/m ²
Static Contrast	1200:1
Response Time	8ms
Consumption	140W
Power Supply	AC100-240V – 50/60Hz
Connectivity	Composite Video Input
	Component Video Input
	HDMI input x 3
	RF Antenna Input
	RJ 45
	Coaxial Output
Data Interface	USB x 4
Supported System Files	FAT32 and FAT16

eiq-65UHDT2SM

C	1
TV System	PAL DVB-T2/T
Maximum	3840 x 2160
Brightness	300 CD/m ²
Static Contrast	1200:1
Response Time	6ms
Consumption	220W
Power Supply	AC100-240V – 50/60Hz
Connectivity	Composite Video Input
	Component Video Input
	HDMI input x 3
	RF Antenna Input
	RJ 45
	Coaxial Output
	Headphone Output
Data Interface	USB x 3
Supported System Files	FAT32 and FAT16

eiq-75UHDT2SM

TV System	PAL DVB-T2/T
Maximum	3840 x 2160
Brightness	350 CD/m ²
Static Contrast	1200:1
Response Time	8ms
Consumption	300W
Power Supply	AC100-240V – 50/60Hz
Connectivity	Composite Video Input
	Component Video Input
	HDMI input x 3
	RF Antenna Input
	RJ 45
	Coaxial Output
	Headphone Output
Data Interface	USB x 3
Supported System Files	FAT32 and FAT16

Multimedia Playback Format

Multimedia Categories	File Extension
Video	*.avi/MPEG(*.mpeg,*.dat,*vob) / MPEG-4(*.mp4) / TS(*.ts,*.trp,*tp) / MKV(*.mkv) / VC-1 / RMVB(*.rm,*.rmvb)
Music	*.mp3/AAC(*.aac,*m4a)/*.wav
Photo	*.jpg/*.jpeg
Text	*.txt

Remote Control

Signal Type	Infrared
Control Distance	8 meters
Control Angle	30° (Horizontal)
Power Supply	AAA 1.5V x 2



PRODUCT DISPOSAL

Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.

Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

TROUBLESHOOTING

Problem	Solution
No power	Insert the power plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
Distorted or no sound	 Ensure the equipment is connected properly Ensure that the input setting for the TV and stereo system are correct. Adjust the master volume to a suitable volume by pressing V+/V- button. Check audio settings are correct. Check set isn't muted. Unplug headphones Check the antenna connection.
Remote control not working	 Check the batteries are installed with the correct polarities. Replace the batteries with new, fully charged ones. Point directly at the remote sensor on the TV and try again. Operate at a distance of no more than 6m. Remove any obstacles between the remote control and the sensor.
Buttons on the TV don't do anything	Disconnect the power plug and then reconnect it. (The unit may not be operating properly due to lightning, static, or other factors.)
Poor picture or no picture	 Adjust the indoor aerial, use an amplified aerial or external digital antenna. Have the DTV antenna checked or installed by a professional installer Move anything that may cause interference. Retry Auto tuning the unit. Try another channel.
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

electriQ UK SUPPORT

Complete online support form on www.electriQ.co.uk/support

Service Line: 0871 620 1057 Office hours: 9AM - 5PM Monday to Friday www.electriQ.co.uk Unit 2, The Nursery Berristow Lane South Normanton Derbyshire, DE55 2FX